Sydney City College of Management Pty Ltd (SCCM) ABN: 89 606 547 611, CRICOS Provider: 03620C, RTO: 45203 Address: Level 2, 17 Macquarie Street, Parramatta, NSW 2150

Telephone: +61 2 8872 0435 Email: studentservices@sccm.edu.au Website: www.sccm.edu.au



External Appeal Form

Student must appeal externally within 10 working days from the date of SCCM's internal appeal decision. During this time and while the appeal is being considered, student must attend all scheduled classes. Please complete all fields and email this form as well as any supporting documentation to Student Services at studentservices@sccm.edu.au.

STUDENT DETAILS						
Student Name			Student ID			
Email			Mobile			
INTERNAL APPEAL DETAILS						
Date of SCCM's decision on my Internal Appeal Application						
My Internal Appeal Ap	oplication Relates to the SC	CM's Decision:				
□ To Report My Unsatisfactory Attendance □ To Report for Unsatisfactory Course Progress □ To Report My Misconduct □ To Report for Non-payment of Fees □ To an Academic Result □ To a Refund Request □ To My Complaint Outcome □ To Deferral My Studies □ To Suspend My Studies □ To Cancel My Enrolment □ To Refuse My Transfer Request □ To Other, please specify						
Please provide your reason/s for disagreeing with the internal Appeal's decision? (Attach any supporting document if relevant). Add additional pages if required.						
EXTERNAL APPEAL DETAILS						
I wish to appeal externally to the Overseas Students Ombudsmen (OSO) – Tel: 1300 362 072 https://forms.ombudsman.gov.au/prod?entitytype=Approach&layoutcode=ApproachWebForm						
Student Declaration	☐ A SCCM staff member has assisted me in accessing and submitting my external appeal application. ☐ I have submitted all required documentation and information in line with OSO's external appeal requirements. All information provided by me in this form is accurate, true and correct.					
Student Signature	Date					

© Sydney City College of Management Pty Ltd	RTO: 45203	CRICOS: 03620C	Date	Revision date	Version	Page 1 of 2
File Name: SMD6 External Appeal Form			Apr 2023	Apr 2024	2.0	

Sydney City College of Management Pty Ltd (SCCM)
ABN: 89 606 547 611, CRICOS Provider: 03620C, RTO: 45203
Address: Level 2, 17 Macquarie Street, Parramatta, NSW 2150
Telephone: +61 2 8872 0435
Email: studentservices@sccm.edu.au
Website: www.sccm.edu.au



OFFICE USE ONL	_Y				
Received By	Date I			1	
Appeal outcome base internal appeal's dec	ed on the student's reason/s :ision	for disagreeing with	the	proved	☐ Declined
Student notified of above outcome?			Yes	□ No	
EXTERNAL APPE	EAL DETAILS				
Date of external appeal convened					
Name of staff member who participated in the external appeal meeting					
Date of external appeal's report received					
Action to be taken as a result of the external appeals' decision or feedback					
Student notified of e	xternal appeals' decision?		Yes	□ No	
Staff Signature			Date		
Recorded in the Con	nplaints and Appeals Regist	er?	☐ Yes	□ No	

© Sydney City College of Management Pty Ltd	RTO: 45203	203 CRICOS: 03620C Date		Revision date	Version	Page 2 of 2
File Name: SMD6 External Appeal Form			Apr 2023	Apr 2024	2.0	