



Course Description:

This qualification reflects the role of highly skilled senior managers who use a broad range of hospitality skills combined with specialised managerial skills and substantial knowledge of industry to coordinate hospitality operations. They operate with significant autonomy and are responsible for making strategic business management decisions.

Course Outcome:

This qualification provides a pathway to work in any hospitality industry sector and for a diversity of employers including restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multi-skilling and for specialisation in accommodation services, cookery, food and beverage and gaming.

Entry Requirement:

International students must:

- Be at least 18 years of age.
- Have completed a qualification at a Certificate IV level in a related field such as hospitality, business, management or human resources.
- Have an IELTS score of 5.5 or equivalent (test results must be no more than 3 years old)
- For Packaging courses, student cannot progress to the higher Qualification unless the student successfully Completed Lower Qualification.

Assessment Method:

Assessments may include short written knowledge tests, discussions and oral communication demonstrations, case study exercises, written reports, web-based research and reports, final projects and final written exams. To perform at your best, you will probably need to work on the assessments outside of class time.

Recognition of Prior Learning (RPL):

Students who have completed relevant studies or have some of the competencies in the course may apply for Recognition of Prior Learning (RPL). Application for RPL can be made with the initial application or can be made within two weeks of the course commencement using the RPL Application Form and by providing supporting documents. Please note that RPL cannot result in an international student having less than a full-time load of study (20 hours per week) but can reduce the overall duration of the course and fees. See our Student Handbook for more information.

Course Credit

If a Student has an Australian VET qualification and the units match exactly with the units delivered, the Student will be granted a Direct Credit Transfer. Marketing and student services staff will manage this process following Student Credit Transfer and Recognition of Prior Learning policy and procedure. This sets out how the process is administered and the adjustment to course duration and course fees.

Course Credit

104 weeks (80 Academic weeks + 24 Weeks Holidays)

Study Mode

14 Hours Face to Face and 6 Hours Online

Delivery Location

Level 2, 17-21 Macquarie St Parramatta NSW 2150,
Level 1, 303 Pitt St, Sydney 2000, NSW,
9 Searcy St, Darwin City, NT, 0800

Core Units

BSBDIV501	Manage diversity in the workplace
BSBFIM601	Manage finances
BSBMGT517	Manage operational plan
BSBMGT617	Develop and implement a business plan
SITXCCS008	Develop and manage quality customer service practices
SITXFIN003	Manage finances within a budget
SITXFIN004	Prepare and monitor budgets
SITXFIN005	Manage physical assets
SITXGLC001	Research and comply with regulatory requirements
SITXHRM003	Lead and manage people
SITXHRM004	Recruit, select and induct staff
SITXHRM006	Monitor staff performance
SITXMGT001	Monitor work operations
SITXMGT002	Establish and conduct business relationships
SITXMPR007	Develop and implement marketing strategies
SITXWHS004	Establish and maintain a work health and safety system

Elective Units

SITHIND001	Use hygienic practices for hospitality service
SITHIND004	Work effectively in hospitality service
BSBADM502	Manage meetings
BSBRES411	Analyses and present research information
BSBSUS501	Develop workplace policy and procedures for sustainability
BSBFIA401	Prepare financial reports
BSBEBU501	Investigate and design e-business solution
BSBRISK501	Manage risk
BSBITU306	Design and produce business documents
BSBITU402	Develop and use complex spreadsheets
BSBCMM401	Make a presentation
BSBHRM513	Manage Workforce Planning
BSBINN601	Lead and manage organisational change
BSBMGT605	Provide leadership across the organisation
BSBHRM602	Manage human resources strategic planning

National Link

<https://training.gov.au/Training/Details/SIT60316>

Contact Information

[Sydney City College of Management](#)

Level 2, 17 Macquarie St, Paramatta, NSW 2150

Phone: +61 288720435

Email: admissions@sccm.edu.au